

Effective May 1, 2023, the following international outbound calling rates change. There are both increases and decreases in the outbound calling rates.

All the outbound calling rates are available in the [Genesys Cloud Voice pricing](#) article in the Genesys Cloud Resource Center.

Pricing Destination	NEW RATES	Change
Afghanistan Mobile	£ 0.2635	Increase
Albania	£ 0.2096	Increase
Albania Tirane	£ 0.2096	Increase
Algeria mobile	£ 0.8859	Increase
American Samoa	£ 0.3455	Increase
American Samoa Mobile	£ 0.2811	Increase
Andorra	£ 0.0307	Increase
Andorra mobile	£ 0.2625	Increase
Angola	£ 0.0817	Increase
Angola Mobile	£ 0.2598	Increase
Antarctica	£ 3.0693	Increase
Argentina	£ 0.0249	Increase
Argentina Buenos Aires	£ 0.0242	Increase
Argentina Cities	£ 0.0249	Increase
Argentina mobile	£ 0.1862	Increase
Armenia	£ 0.3228	Increase
Australia	£ 0.0241	Increase
Australia Mobile	£ 0.0565	Decrease
Austria mobile	£ 0.0354	Decrease
Azerbaijan	£ 0.3067	Increase
Azerbaijan Mobile	£ 0.4793	Increase
bahamas	£ 0.2593	Increase
Bahamas Mobile	£ 0.4452	Increase
Bahrain	£ 0.1753	Increase
Bahrain Mobile	£ 0.1964	Increase
Bangladesh	£ 0.0362	Increase
bangladesh mobile	£ 0.0520	Increase
Barbados	£ 0.2875	Increase
Barbados Mobile	£ 1.2459	Increase
Belarus Mobile	£ 0.4793	Increase
Benin	£ 0.5272	Increase
Benin Mobile	£ 0.4770	Increase
Bermuda	£ 0.2148	Increase
Bhutan	£ 0.1126	Increase
Bhutan Mobile	£ 0.1126	Increase
Bolivia	£ 0.2347	Increase
Bolivia Cities	£ 0.2233	Increase
Bolivia Rural	£ 0.2233	Increase
Bosnia & Herzegovina	£ 0.5135	Increase
Botswana	£ 0.3482	Increase
Botswana Mobile	£ 0.3439	Increase
Brazil Cities	£ 0.0239	Decrease
Brunei	£ 0.0549	Increase

Brunei Mobile	£	0.0549	Increase
Bulgaria	£	0.0973	Increase
Bulgaria Mobile	£	0.4475	Increase
Burkina Faso	£	0.6014	Increase
Burkina Faso Mobile	£	0.6268	Increase
Burundi	£	0.7730	Increase
Cambodia	£	0.0925	Increase
cambodia mobile	£	0.0772	Increase
Cameroon Mobile	£	0.4450	Increase
Cape Verde	£	0.2557	Increase
Central African Republic	£	0.7314	Increase
Central African Republic Mobile	£	0.8461	Increase
Chile	£	0.1906	Increase
Chile Rural	£	0.0766	Increase
China	£	0.0753	Increase
China mobile	£	0.0753	Increase
Comoros	£	0.8125	Increase
Comoros Mobile	£	0.9687	Increase
Congo	£	0.8541	Increase
Congo Dem. Rep.	£	0.8541	Increase
Congo Dem. Rep. Mobile	£	0.5756	Increase
Congo Mobile	£	0.8102	Increase
Cook Islands	£	1.8294	Increase
Cook Islands Mobile	£	1.8294	Increase
Costa Rica	£	0.0292	Increase
Costa Rica Mobile	£	0.0767	Increase
Croatia	£	0.0189	Decrease
Croatia Mobile	£	0.0616	Decrease
Cyprus	£	0.2076	Increase
Cyprus Mobile	£	0.1148	Increase
Cyprus NGN	£	0.2523	Increase
Czech Republic Mobile	£	0.0271	Decrease
Denmark	£	0.0167	Decrease
Denmark mobile	£	0.0489	Decrease
Dominican Republic Mobile	£	0.1087	Decrease
Ecuador	£	0.1640	Increase
Ecuador ETAPA	£	0.1643	Increase
Ecuador Mobile	£	0.2310	Increase
Egypt	£	0.1486	Increase
Egypt Mobile	£	0.1908	Increase
El Salvador	£	0.2262	Increase
El Salvador Mobile	£	0.1978	Increase
Estonia	£	0.4613	Increase
estonia mobile	£	0.6521	Increase
Ethiopia	£	0.3690	Increase
Ethiopia Mobile	£	0.3294	Increase
Fiji Islands Mobile	£	0.3786	Increase

French Guiana	£	0.1237	Increase
French Guiana Mobile	£	0.3133	Increase
French Polynesia	£	0.3374	Increase
Gabon	£	1.3602	Increase
Gabon Mobile	£	0.8966	Increase
Georgia	£	0.3445	Increase
Georgia Mobile	£	0.3919	Increase
Germany	£	0.0099	Decrease
Ghana	£	0.4244	Increase
Ghana Mobile	£	0.3739	Increase
Gibraltar	£	0.0437	Increase
Gibraltar Mobile	£	0.1816	Increase
Global Mobile Globalstar	£	4.1740	Increase
Global Mobile Iridium	£	6.9409	Increase
Global Mobile Other	£	4.2968	Increase
Greece	£	0.0222	Decrease
Greece mobile	£	0.0293	Decrease
Guadeloupe	£	0.2883	Increase
Guadeloupe mobile	£	0.2883	Increase
Guadeloupe Mobile Digicel	£	0.2883	Increase
Guatemala	£	0.1882	Increase
Guatemala Mobile	£	0.2824	Increase
Guinea	£	0.9117	Increase
Guinea Mobile	£	0.7188	Increase
Guinea-Bissau	£	0.9744	Increase
Guinea-Bissau Mobile	£	0.8634	Increase
Haiti	£	1.1044	Increase
Haiti Mobile	£	0.7153	Increase
Honduras	£	0.1961	Increase
Honduras Mobile	£	0.2252	Increase
Hong Kong	£	0.0455	Increase
Hong Kong Mobile	£	0.0433	Increase
Hungary	£	0.0673	Increase
Hungary mobile	£	0.0961	Increase
Iceland	£	0.0322	Increase
Iceland mobile	£	0.0271	Increase
India	£	0.0400	Increase
iNDIA MOBILE	£	0.0400	Increase
Indonesia	£	0.0599	Increase
Indonesia mobile	£	0.0551	Increase
Intl Networks 882 DTAG	£	12.3417	Increase
Intl Networks 882 ELLIPSO	£	12.3417	Increase
Intl Networks 882 EMSAT	£	12.3417	Increase
Intl Networks 882 GNS	£	13.0956	Increase
Intl Networks 882 INTERMATICA	£	12.3417	Increase
Intl Networks 882 JASPER	£	12.3417	Increase
Intl Networks 882 Jersey Telecom	£	13.0956	Increase

Intl Networks 882 MARITIME	£	12.3417	Increase
Intl Networks 882 ORATION	£	13.0956	Increase
Intl Networks 882 OTHER	£	12.3417	Increase
Intl Networks 882 THURAYA	£	12.3417	Increase
Intl Networks 882 VODAFONE	£	12.3417	Increase
Intl Networks 883 OTHER	£	12.3417	Increase
Intl Networks 883 VOXBONE	£	12.3417	Increase
Iran	£	0.2569	Increase
Iran Mobile	£	0.2729	Increase
Iraq Mobile	£	0.2381	Increase
Ireland mOBILE	£	0.0424	Decrease
Ireland Universal Access	£	0.2148	Increase
Israel	£	0.0416	Increase
Israel mobile	£	0.0416	Increase
Israel Palestine	£	0.2396	Increase
Israel Palestine Mobile	£	0.2396	Increase
Italy mobile	£	0.0376	Increase
Ivory Coast	£	0.6986	Increase
Ivory Coast Mobile	£	0.6308	Increase
Japan	£	0.0604	Increase
Japan mobile	£	0.0655	Increase
Japan Tokyo	£	0.0508	Decrease
Jordan	£	0.2162	Increase
Jordan Mobile	£	0.2615	Increase
Kazakhstan	£	0.0706	Increase
Kazakhstan Mobile	£	0.2972	Increase
Kenya	£	0.4297	Increase
Kenya Mobile	£	0.2960	Increase
Kiribati	£	2.6261	Increase
Kiribati Mobile	£	2.4698	Increase
Korea South	£	0.0242	Increase
Korea South Mobile	£	0.0192	Increase
Kosovo Mobile	£	0.5272	Increase
Kuwait	£	0.1005	Increase
Kuwait mobile	£	0.0641	Increase
Kyrgyzstan	£	0.2464	Increase
Kyrgyzstan Mobile	£	0.3874	Increase
Laos	£	0.0995	Increase
Laos mobile	£	0.1337	Decrease
Latvia	£	0.1052	Decrease
Latvia Mobile	£	0.5896	Increase
Lebanon	£	0.1198	Increase
Lebanon Mobile	£	0.2426	Increase
Lesotho	£	0.5395	Increase
Lesotho Mobile	£	0.6683	Increase
Liberia	£	0.6743	Increase
Libya Mobile	£	0.4562	Increase

Lithuania	£	0.0680	Decrease
Lithuania Mobile	£	0.0522	Decrease
Luxembourg	£	0.3074	Increase
Luxembourg Mobile	£	0.4616	Increase
Macau	£	0.2363	Increase
Macau - Mobile	£	0.2363	Increase
Malawi	£	0.5968	Increase
Malaysia	£	0.0335	Increase
Malaysia mobile	£	0.0298	Increase
Mali	£	0.6471	Increase
Mali Mobile	£	0.6075	Increase
Malta	£	0.3029	Increase
Malta Mobile	£	0.6639	Increase
Marshall Islands	£	0.3738	Increase
Martinique Mobile	£	0.2813	Increase
Martinique Mobile Digicel	£	0.2732	Increase
Martinique Mobile Other	£	0.2732	Increase
Mauritania	£	0.8191	Increase
Mauritania Mobile	£	1.3256	Increase
Mauritius	£	0.2184	Increase
Mauritius Mobile	£	0.1916	Increase
Mexico Cities	£	0.0148	Decrease
Moldova	£	0.3978	Increase
Monaco	£	0.0949	Increase
Monaco Mobile	£	0.6086	Increase
Mongolia	£	0.0278	Increase
mongolia mobile	£	0.3310	Increase
Montenegro	£	0.4595	Increase
Montenegro Mobile	£	0.8139	Increase
Morocco	£	0.3859	Increase
Morocco Mobile	£	0.8328	Increase
Mozambique	£	0.2560	Increase
Mozambique Mobile	£	0.4071	Increase
Myanmar Mobile	£	0.2534	Increase
Namibia	£	0.1451	Increase
Namibia Mobile	£	0.2355	Increase
Nauru Islands	£	2.7823	Increase
Nauru Islands Mobile	£	2.7823	Increase
Nepal	£	0.1971	Increase
Nepal Mobile	£	0.2196	Increase
New Caledonia	£	0.5634	Increase
New Zealand Mobile	£	0.0475	Increase
Nicaragua	£	0.3236	Increase
Niger Mobile	£	0.4534	Increase
Niue Islands	£	3.6201	Increase
Niue Islands Mobile	£	3.6201	Increase
Norfolk Islands	£	2.1882	Increase

Norway	£	0.0182	Decrease
Norway mobile	£	0.0471	Decrease
Oman	£	0.3547	Increase
Oman Mobile	£	0.3788	Increase
Pakistan	£	0.0671	Increase
Pakistan Mobile	£	0.0643	Increase
Palau	£	0.6645	Increase
Palestine	£	0.2599	Increase
Panama	£	0.1189	Increase
Panama mobile	£	0.1628	Increase
Papua New Guinea	£	1.6262	Increase
Papua New Guinea Mobile	£	1.6848	Increase
Paraguay	£	0.0644	Increase
Peru	£	0.0157	Decrease
Peru Lima	£	0.0157	Decrease
Peru Rural	£	0.5090	Increase
Philippines	£	0.1503	Increase
Philippines Mobile	£	0.1927	Increase
Poland mobile	£	0.0706	Increase
Poland Other	£	0.0252	Increase
Puerto Rico	£	0.0132	Decrease
Qatar	£	0.2772	Increase
Qatar Mobile	£	0.2780	Increase
Reunion Islands	£	0.0622	Increase
Reunion Islands Mobile	£	0.6230	Increase
Romania	£	0.0100	Decrease
Romania mobile	£	0.0352	Increase
Russia	£	0.0238	Increase
Russia Fixed	£	0.0326	Increase
Russia Mobile	£	0.2818	Increase
Rwanda Mobile	£	0.3957	Increase
Samoa	£	2.0739	Increase
Samoa Mobile	£	1.0933	Increase
san marino	£	0.0562	Decrease
Saudi Arabia	£	0.1198	Increase
Saudi Arabia Mobile	£	0.1869	Increase
Senegal	£	0.2971	Increase
Serbia Mobile	£	0.4568	Increase
Singapore	£	0.0196	Decrease
Singapore mobile	£	0.0193	Decrease
Slovakia	£	0.1561	Increase
Slovakia Mobile	£	0.0307	Decrease
Slovenia	£	0.5155	Increase
Solomon Islands	£	1.9973	Increase
Solomon Islands Mobile	£	1.9973	Increase
somalia	£	0.6471	Increase
Somalia Mobile	£	0.6471	Increase

South Africa	£	0.3219	Increase
South Africa Mobile	£	0.2917	Increase
South Sudan MOBILE	£	0.6150	Increase
Spain mobile	£	0.0243	Decrease
Sri Lanka	£	0.2021	Increase
Sri Lanka mobile	£	0.2187	Increase
Sri Lanka Mobile Other	£	0.2396	Increase
Sri Lanka SLT	£	0.2001	Increase
St Vincent & The Grenadines	£	0.4174	Increase
Sudan Mobile	£	0.2311	Increase
Suriname Mobile	£	0.9240	Increase
Swaziland	£	0.2885	Increase
Swaziland Mobile	£	0.2874	Increase
Sweden	£	0.0292	Decrease
Switzerland	£	0.0217	Increase
Switzerland mobile	£	0.1948	Increase
Syria	£	0.3262	Increase
Syria Mobile	£	0.4268	Increase
Taiwan	£	0.0316	Increase
Taiwan mobile	£	0.1600	Increase
Tajikistan	£	0.2564	Increase
Tajikistan Mobile	£	0.2482	Increase
Tanzania Mobile	£	0.4889	Increase
Thailand	£	0.0626	Increase
Thailand mobile	£	0.0619	Increase
Togo Mobile	£	0.4740	Increase
Tokelau	£	2.7823	Increase
Tonga	£	2.5770	Increase
Tonga Mobile	£	1.7583	Increase
Trinidad & Tobago	£	0.2516	Increase
Tunisia	£	1.0066	Increase
Tunisia Mobile	£	1.0057	Increase
Turkey	£	0.0376	Increase
Tuvalu	£	3.0854	Increase
Uganda	£	0.5535	Increase
Uganda Mobile	£	0.5063	Increase
Ukraine	£	0.2332	Increase
Ukraine Mobile	£	0.3081	Increase
United arab emirates	£	0.2447	Increase
United arab emirates mobile	£	0.2447	Increase
Uruguay	£	0.0753	Decrease
Uzbekistan	£	0.2081	Increase
Uzbekistan Mobile	£	0.1131	Increase
Vanuatu Mobile	£	3.1102	Increase
Vatican City	£	0.6464	Increase
Virgin Islands US	£	0.0374	Increase
Zambia	£	0.5704	Increase

Zimbabwe	£	0.2965	Increase
Paraguay mobile	£	0.1222	Increase