

Effective May 1, 2023, the following international outbound calling rates change. There are both increases and decreases in the outbound calling rates.

All the outbound calling rates are available in the [Genesys Cloud Voice pricing](#) article in the Genesys Cloud Resource Center.

Pricing Destination	NEW Rates	Change
Afghanistan Mobile	€ 0.2800	Increase
Albania	€ 0.2227	Increase
Albania Tirane	€ 0.2227	Increase
Algeria mobile	€ 0.9412	Increase
American Samoa	€ 0.3671	Increase
American Samoa Mobile	€ 0.2987	Increase
Andorra	€ 0.0326	Increase
Andorra mobile	€ 0.2789	Increase
Angola	€ 0.0868	Increase
Angola Mobile	€ 0.2760	Increase
Antarctica	€ 3.2611	Increase
Argentina	€ 0.0265	Increase
Argentina Buenos Aires	€ 0.0257	Increase
Argentina Cities	€ 0.0265	Increase
Argentina mobile	€ 0.1979	Increase
Armenia	€ 0.3429	Increase
Australia	€ 0.0256	Increase
Australia Mobile	€ 0.0600	Decrease
Austria mobile	€ 0.0376	Decrease
Azerbaijan	€ 0.3259	Increase
Azerbaijan Mobile	€ 0.5092	Increase
bahamas	€ 0.2755	Increase
Bahamas Mobile	€ 0.4730	Increase
Bahrain	€ 0.1863	Increase
Bahrain Mobile	€ 0.2087	Increase
Bangladesh	€ 0.0384	Increase
bangladesh mobile	€ 0.0552	Increase
Barbados	€ 0.3055	Increase
Barbados Mobile	€ 1.3237	Increase
Belarus Mobile	€ 0.5092	Increase
Benin	€ 0.5602	Increase
Benin Mobile	€ 0.5067	Increase
Bermuda	€ 0.2282	Increase
Bhutan	€ 0.1196	Increase
Bhutan Mobile	€ 0.1196	Increase
Bolivia	€ 0.2494	Increase
Bolivia Cities	€ 0.2373	Increase
Bolivia Rural	€ 0.2373	Increase
Bosnia & Herzegovina	€ 0.5455	Increase
Botswana	€ 0.3700	Increase
Botswana Mobile	€ 0.3654	Increase
Brazil Cities	€ 0.0254	Decrease
Brunei	€ 0.0583	Increase

Brunei Mobile	€ 0.0583	Increase
Bulgaria	€ 0.1034	Increase
Bulgaria Mobile	€ 0.4755	Increase
Burkina Faso	€ 0.6390	Increase
Burkina Faso Mobile	€ 0.6659	Increase
Burundi	€ 0.8213	Increase
Cambodia	€ 0.0982	Increase
cambodia mobile	€ 0.0820	Increase
Cameroon Mobile	€ 0.4728	Increase
Cape Verde	€ 0.2717	Increase
Central African Republic	€ 0.7771	Increase
Central African Republic Mobile	€ 0.8989	Increase
Chile	€ 0.2026	Increase
Chile Rural	€ 0.0813	Increase
China	€ 0.0800	Increase
China mobile	€ 0.0800	Increase
Comoros	€ 0.8633	Increase
Comoros Mobile	€ 1.0292	Increase
Congo	€ 0.9074	Increase
Congo Dem. Rep.	€ 0.9074	Increase
Congo Dem. Rep. Mobile	€ 0.6115	Increase
Congo Mobile	€ 0.8608	Increase
Cook Islands	€ 1.9437	Increase
Cook Islands Mobile	€ 1.9437	Increase
Costa Rica	€ 0.0310	Increase
Costa Rica Mobile	€ 0.0814	Increase
Croatia	€ 0.0200	Decrease
Croatia Mobile	€ 0.0654	Decrease
Cyprus	€ 0.2206	Increase
Cyprus Mobile	€ 0.1220	Increase
Cyprus NGN	€ 0.2681	Increase
Czech Republic Mobile	€ 0.0288	Decrease
Denmark	€ 0.0178	Decrease
Denmark mobile	€ 0.0520	Decrease
Dominican Republic Mobile	€ 0.1155	Decrease
Ecuador	€ 0.1743	Increase
Ecuador ETAPA	€ 0.1746	Increase
Ecuador Mobile	€ 0.2455	Increase
Egypt	€ 0.1579	Increase
Egypt Mobile	€ 0.2027	Increase
El Salvador	€ 0.2403	Increase
El Salvador Mobile	€ 0.2102	Increase
Estonia	€ 0.4901	Increase
estonia mobile	€ 0.6929	Increase
Ethiopia	€ 0.3921	Increase
Ethiopia Mobile	€ 0.3500	Increase
Fiji Islands Mobile	€ 0.4023	Increase

French Guiana	€ 0.1315	Increase
French Guiana Mobile	€ 0.3328	Increase
French Polynesia	€ 0.3585	Increase
Gabon	€ 1.4452	Increase
Gabon Mobile	€ 0.9527	Increase
Georgia	€ 0.3660	Increase
Georgia Mobile	€ 0.4164	Increase
Germany	€ 0.0105	Decrease
Ghana	€ 0.4510	Increase
Ghana Mobile	€ 0.3972	Increase
Gibraltar	€ 0.0465	Increase
Gibraltar Mobile	€ 0.1929	Increase
Global Mobile Globalstar	€ 4.4348	Increase
Global Mobile Iridium	€ 7.3745	Increase
Global Mobile Other	€ 4.5652	Increase
Greece	€ 0.0236	Decrease
Greece mobile	€ 0.0311	Decrease
Guadeloupe	€ 0.3063	Increase
Guadeloupe mobile	€ 0.3063	Increase
Guadeloupe Mobile Digicel	€ 0.3063	Increase
Guatemala	€ 0.2000	Increase
Guatemala Mobile	€ 0.3000	Increase
Guinea	€ 0.9686	Increase
Guinea Mobile	€ 0.7637	Increase
Guinea-Bissau	€ 1.0353	Increase
Guinea-Bissau Mobile	€ 0.9174	Increase
Haiti	€ 1.1734	Increase
Haiti Mobile	€ 0.7600	Increase
Honduras	€ 0.2084	Increase
Honduras Mobile	€ 0.2393	Increase
Hong Kong	€ 0.0483	Increase
Hong Kong Mobile	€ 0.0460	Increase
Hungary	€ 0.0715	Increase
Hungary mobile	€ 0.1021	Increase
Iceland	€ 0.0342	Increase
Iceland mobile	€ 0.0288	Increase
India	€ 0.0425	Increase
iNDIA MOBILE	€ 0.0425	Increase
Indonesia	€ 0.0636	Increase
Indonesia mobile	€ 0.0585	Increase
Intl Networks 882 DTAG	€ 13.1128	Increase
Intl Networks 882 ELLIPSO	€ 13.1128	Increase
Intl Networks 882 EMSAT	€ 13.1128	Increase
Intl Networks 882 GNS	€ 13.9138	Increase
Intl Networks 882 INTERMATICA	€ 13.1128	Increase
Intl Networks 882 JASPER	€ 13.1128	Increase
Intl Networks 882 Jersey Telecom	€ 13.9138	Increase

Intl Networks 882 MARITIME	€ 13.1128	Increase
Intl Networks 882 ORATION	€ 13.9138	Increase
Intl Networks 882 OTHER	€ 13.1128	Increase
Intl Networks 882 THURAYA	€ 13.1128	Increase
Intl Networks 882 VODAFONE	€ 13.1128	Increase
Intl Networks 883 OTHER	€ 13.1128	Increase
Intl Networks 883 VOXBONE	€ 13.1128	Increase
Iran	€ 0.2730	Increase
Iran Mobile	€ 0.2900	Increase
Iraq Mobile	€ 0.2530	Increase
Ireland mOBILE	€ 0.0450	Decrease
Ireland Universal Access	€ 0.2283	Increase
Israel	€ 0.0442	Increase
Israel mobile	€ 0.0442	Increase
Israel Palestine	€ 0.2546	Increase
Israel Palestine Mobile	€ 0.2546	Increase
Italy mobile	€ 0.0400	Increase
Ivory Coast	€ 0.7423	Increase
Ivory Coast Mobile	€ 0.6702	Increase
Japan	€ 0.0642	Increase
Japan mobile	€ 0.0696	Increase
Japan Tokyo	€ 0.0540	Decrease
Jordan	€ 0.2297	Increase
Jordan Mobile	€ 0.2779	Increase
Kazakhstan	€ 0.0750	Increase
Kazakhstan Mobile	€ 0.3157	Increase
Kenya	€ 0.4565	Increase
Kenya Mobile	€ 0.3145	Increase
Kiribati	€ 2.7902	Increase
Kiribati Mobile	€ 2.6241	Increase
Korea South	€ 0.0257	Increase
Korea South Mobile	€ 0.0204	Increase
Kosovo Mobile	€ 0.5602	Increase
Kuwait	€ 0.1068	Increase
Kuwait mobile	€ 0.0681	Increase
Kyrgyzstan	€ 0.2617	Increase
Kyrgyzstan Mobile	€ 0.4116	Increase
Laos	€ 0.1057	Increase
Laos mobile	€ 0.1420	Decrease
Latvia	€ 0.1118	Decrease
Latvia Mobile	€ 0.6264	Increase
Lebanon	€ 0.1273	Increase
Lebanon Mobile	€ 0.2578	Increase
Lesotho	€ 0.5732	Increase
Lesotho Mobile	€ 0.7101	Increase
Liberia	€ 0.7164	Increase
Libya Mobile	€ 0.4847	Increase

Lithuania	€ 0.0722	Decrease
Lithuania Mobile	€ 0.0555	Decrease
Luxembourg	€ 0.3266	Increase
Luxembourg Mobile	€ 0.4905	Increase
Macau	€ 0.2511	Increase
Macau - Mobile	€ 0.2511	Increase
Malawi	€ 0.6341	Increase
Malaysia	€ 0.0356	Increase
Malaysia mobile	€ 0.0317	Increase
Mali	€ 0.6875	Increase
Mali Mobile	€ 0.6455	Increase
Malta	€ 0.3218	Increase
Malta Mobile	€ 0.7054	Increase
Marshall Islands	€ 0.3972	Increase
Martinique Mobile	€ 0.2988	Increase
Martinique Mobile Digicel	€ 0.2903	Increase
Martinique Mobile Other	€ 0.2903	Increase
Mauritania	€ 0.8703	Increase
Mauritania Mobile	€ 1.4084	Increase
Mauritius	€ 0.2320	Increase
Mauritius Mobile	€ 0.2035	Increase
Mexico Cities	€ 0.0157	Decrease
Moldova	€ 0.4226	Increase
Monaco	€ 0.1008	Increase
Monaco Mobile	€ 0.6466	Increase
Mongolia	€ 0.0295	Increase
mongolia mobile	€ 0.3517	Increase
Montenegro	€ 0.4882	Increase
Montenegro Mobile	€ 0.8647	Increase
Morocco	€ 0.4100	Increase
Morocco Mobile	€ 0.8848	Increase
Mozambique	€ 0.2720	Increase
Mozambique Mobile	€ 0.4325	Increase
Myanmar Mobile	€ 0.2693	Increase
Namibia	€ 0.1541	Increase
Namibia Mobile	€ 0.2503	Increase
Nauru Islands	€ 2.9561	Increase
Nauru Islands Mobile	€ 2.9561	Increase
Nepal	€ 0.2094	Increase
Nepal Mobile	€ 0.2333	Increase
New Caledonia	€ 0.5986	Increase
New Zealand Mobile	€ 0.0505	Increase
Nicaragua	€ 0.3439	Increase
Niger Mobile	€ 0.4817	Increase
Niue Islands	€ 3.8463	Increase
Niue Islands Mobile	€ 3.8463	Increase
Norfolk Islands	€ 2.3249	Increase

Norway	€ 0.0193	Decrease
Norway mobile	€ 0.0500	Decrease
Oman	€ 0.3769	Increase
Oman Mobile	€ 0.4025	Increase
Pakistan	€ 0.0713	Increase
Pakistan Mobile	€ 0.0683	Increase
Palau	€ 0.7061	Increase
Palestine	€ 0.2761	Increase
Panama	€ 0.1264	Increase
Panama mobile	€ 0.1729	Increase
Papua New Guinea	€ 1.7278	Increase
Papua New Guinea Mobile	€ 1.7901	Increase
Paraguay	€ 0.0684	Increase
Peru	€ 0.0167	Decrease
Peru Lima	€ 0.0167	Decrease
Peru Rural	€ 0.5408	Increase
Philippines	€ 0.1597	Increase
Philippines Mobile	€ 0.2047	Increase
Poland mobile	€ 0.0750	Increase
Poland Other	€ 0.0268	Increase
Puerto Rico	€ 0.0140	Decrease
Qatar	€ 0.2945	Increase
Qatar Mobile	€ 0.2954	Increase
Reunion Islands	€ 0.0661	Increase
Reunion Islands Mobile	€ 0.6620	Increase
Romania	€ 0.0107	Decrease
Romania mobile	€ 0.0374	Increase
Russia	€ 0.0252	Increase
Russia Fixed	€ 0.0346	Increase
Russia Mobile	€ 0.2994	Increase
Rwanda Mobile	€ 0.4204	Increase
Samoa	€ 2.2035	Increase
Samoa Mobile	€ 1.1616	Increase
san marino	€ 0.0597	Decrease
Saudi Arabia	€ 0.1273	Increase
Saudi Arabia Mobile	€ 0.1986	Increase
Senegal	€ 0.3157	Increase
Serbia Mobile	€ 0.4853	Increase
Singapore	€ 0.0208	Decrease
Singapore mobile	€ 0.0205	Decrease
Slovakia	€ 0.1659	Increase
Slovakia Mobile	€ 0.0326	Decrease
Slovenia	€ 0.5477	Increase
Solomon Islands	€ 2.1220	Increase
Solomon Islands Mobile	€ 2.1220	Increase
somalia	€ 0.6876	Increase
Somalia Mobile	€ 0.6876	Increase

South Africa	€ 0.3420	Increase
South Africa Mobile	€ 0.3099	Increase
South Sudan MOBILE	€ 0.6534	Increase
Spain mobile	€ 0.0258	Decrease
Sri Lanka	€ 0.2147	Increase
Sri Lanka mobile	€ 0.2324	Increase
Sri Lanka Mobile Other	€ 0.2546	Increase
Sri Lanka SLT	€ 0.2126	Increase
St Vincent & The Grenadines	€ 0.4435	Increase
Sudan Mobile	€ 0.2455	Increase
Suriname Mobile	€ 0.9817	Increase
Swaziland	€ 0.3065	Increase
Swaziland Mobile	€ 0.3053	Increase
Sweden	€ 0.0310	Decrease
Switzerland	€ 0.0231	Increase
Switzerland mobile	€ 0.2070	Increase
Syria	€ 0.3465	Increase
Syria Mobile	€ 0.4535	Increase
Taiwan	€ 0.0336	Increase
Taiwan mobile	€ 0.1700	Increase
Tajikistan	€ 0.2725	Increase
Tajikistan Mobile	€ 0.2637	Increase
Tanzania Mobile	€ 0.5194	Increase
Thailand	€ 0.0665	Increase
Thailand mobile	€ 0.0657	Increase
Togo Mobile	€ 0.5036	Increase
Tokelau	€ 2.9561	Increase
Tonga	€ 2.7380	Increase
Tonga Mobile	€ 1.8681	Increase
Trinidad & Tobago	€ 0.2673	Increase
Tunisia	€ 1.0695	Increase
Tunisia Mobile	€ 1.0686	Increase
Turkey	€ 0.0400	Increase
Tuvalu	€ 3.2782	Increase
Uganda	€ 0.5881	Increase
Uganda Mobile	€ 0.5379	Increase
Ukraine	€ 0.2478	Increase
Ukraine Mobile	€ 0.3273	Increase
United arab emirates	€ 0.2600	Increase
United arab emirates mobile	€ 0.2600	Increase
Uruguay	€ 0.0800	Decrease
Uzbekistan	€ 0.2210	Increase
Uzbekistan Mobile	€ 0.1202	Increase
Vanuatu Mobile	€ 3.3045	Increase
Vatican City	€ 0.6868	Increase
Virgin Islands US	€ 0.0397	Increase
Zambia	€ 0.6060	Increase

Zimbabwe	€ 0.3150	Increase
Paraguay mobile	€ 0.1298	Increase