

911 Warning!

**This is a VoIP phone service. E911 Service may be limited or unavailable.
Please use a local exchange carrier or similar provider for emergency calls.**

Emergency calling service/911 might not be available from this line under certain circumstances, including but not limited to:

- During an electrical power outage
- During a broadband service outage
- Relocation of your PureCloud line from the Provisioned Address

IMPORTANT: Even if you are not using your PureCloud Voice Services (VoIP service) and equipment at your Provisioned Address, emergency calls will be routed to the Public Safety Access Point for that address. This may result in the delay or unavailability of the required emergency service. When making an emergency call using this service, you should be prepared to provide your current address and physical location. For details, visit [Help.MyPureCloud.com/?p=63501](https://help.mypurecloud.com/?p=63501)

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